

Services, Programs, and Access

Just as a balanced collection of materials draws patrons into the library, programs and services bring back patrons regularly. Well-planned programs attract new audiences and encourage the use of the collection. They help promote the library's mission and provide access to information to users in a variety of formats.

Access is most commonly thought of as an architectural or facilities issue, but access to collections through well designed programs, services and equipment is equally important. The Bay County Library System will attempt to provide services in a convenient, cost-effective and efficient manner to all users while following policies and procedures adopted by the Library Board and obeying all applicable laws such as the ADA.

The Bay County Library System is an active, participating member of the Mideastern Michigan Library Cooperative. The cooperative provides training, programs for staff and patrons, delivery services, and coordination of other library functions.

Cooperation and collaboration between libraries and other local agencies should be encouraged to ensure cost-effectiveness and the broadest possible access to information.

The basic purpose of the Bay County Library System Programs and Access Policy are four-fold:

1. To make materials widely available
2. To provide maximum use of the materials collection
3. To facilitate requests for materials
4. To provide a uniform policy for the retrieval of overdue materials