



www.baycountylibrary.org

WELCOME BACK TO BCLS!

We've missed you so much! Please be patient with us as we navigate this new experience together. We know service might take longer than usual, but we're very excited to serve you both at CURBSIDE and INSIDE BRANCHES.

The following information offers some guidance on what we are allowed to offer you under current Governor's Executive Orders, and how some of these services will work.

CURBSIDE

1. Call your branch and let them know what you are looking for.
2. Staff will make sure we have the items and call you back to set up a time when you can pick them up.
3. When you get to the library, call us. Pop your trunk or roll down your window and we will deliver your items contact free.

INSIDE THE BRANCHES

If you come inside the buildings to pick up materials, you will notice lots of changes per Executive Order requirements. BCLS is following CDC and Health Department recommendations to ensure a safe visit for you, fellow patrons, and staff. A copy of our COVID-19 Preparedness Plan is available at each branch and on our website.

- We are required to limit the number of patrons inside at any one time.
- We are required to follow social distancing guidelines.
- Please show kindness by wearing a mask.
- We've had to remove some furniture, seating, and high-touch items like toys and games.
- Computer stations are limited, with a 1-hour time limit per day.
- Sanitizer stations are available throughout branches, and staff are cleaning high touch areas throughout the day.
- ALL SUMMER PROGRAMS ARE VIRTUAL, INCLUDING SUMMER READING PROGRAM. PLEASE VISIT OUR WEBSITE CALENDAR OF EVENTS FOR A FULL LINEUP OF CLASSES AND PERFORMERS.

MATERIAL RETURNS & YOUR ACCOUNT

Book drops are open at all branches. You will NOT be charged new fines for items that came due during closure.

- Items you checked out before closure are not due until JUNE 30, 2020.
- Please use our book drops to return materials rather than handing them to staff.
- Once you return items, we must quarantine them for at least 72 hours before they can be checked in and re-shelved. You will see the items still "checked out" on your account during that time.

CURRENTLY UNAVAILABLE

- We are unable to take book/ materials donations until further notice (thank you for thinking of us).
- Room reservations are unavailable until further notice.
- Interlibrary loans and MeL items are currently not available to us. When services resume, we will post on our website and Facebook page. Please stay tuned!

QUESTIONS? Don't hesitate to call us! We're happy to help you.